

MirrorEdgePro Privacy Policy

Effective Date: 12-04-2016

Company: MirrorEdgePro Ltd.

Website: <https://www.mirroredgepro.com>

Email: support@mirroredgepro.com

1. Introduction

MirrorEdgePro Ltd. ("MirrorEdgePro", "we", "our", "us") respects your privacy and is committed to protecting your personal data.

This Privacy Policy explains how we collect, process, store, and protect your information when you access or use the **MirrorEdgePro Platform**, website, and related services ("Services").

By using the Platform, you agree to the collection and use of information in accordance with this policy.

2. Legal Basis for Processing (GDPR Compliance)

MirrorEdgePro operates under the legal framework of the **General Data Protection Regulation (EU) 2016/679 ("GDPR")** and the **Cyprus Data Protection Law (Law 125(I)/2018)**.

We process your personal data based on one or more of the following lawful bases:

- Your **consent** (Article 6(1)(a) GDPR)
 - Performance of a **contract** with you (Article 6(1)(b))
 - Compliance with **legal obligations** (Article 6(1)(c))
 - Legitimate **business interests** (Article 6(1)(f))
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3. Information We Collect

We may collect and process the following categories of personal data:

a. Personal Identification Information

- Full name
- Email address
- Country of residence
- Contact information

b. Account and Authentication Data

- Username and password
- Login history and access logs

c. Technical and Usage Data

- IP address
- Browser type and version
- Device model, operating system, and language
- Time zone and location data
- Usage patterns and interactions with our Platform

d. Financial and Trading Data

If you connect your broker or trading account to the Platform, we may process certain **non-sensitive trading-related information**, such as:

- Account ID (for linking purposes only)
- Trading activity statistics (not including passwords or bank details)

We **do not store or have access** to your broker credentials or funds.

4. How We Use Your Data

MirrorEdgePro uses your data for the following purposes:

- To create and manage your account
- To provide, maintain, and improve our Platform and Services
- To personalize your experience
- To respond to your inquiries and provide support
- To comply with applicable laws and regulations
- To communicate service updates, terms, and security notices

We may also use aggregated, anonymized data for internal analytics or platform optimization.

5. Data Retention

We retain personal data only for as long as necessary to fulfill the purposes outlined in this Policy, including for legal, accounting, or regulatory reporting requirements.

Once data is no longer needed, it will be securely deleted or anonymized.

6. Sharing of Data

MirrorEdgePro may share your personal data only in the following limited cases:

- **With service providers** who assist us in operating the Platform (e.g., hosting, analytics, or customer support tools)
- **With regulators or authorities** when required by law
- **With affiliates or subsidiaries**, only for internal administrative purposes

- **With third-party brokers or integrations**, but only with your explicit consent

We will never sell or rent your personal data to third parties.

7. International Data Transfers

As a Cyprus-based company, your personal data may be processed within the **European Economic Area (EEA)** or transferred to third countries where adequate protection measures (as required by the GDPR) are in place.

When transferring data outside the EEA, we ensure appropriate safeguards such as:

- Standard Contractual Clauses (SCCs)
 - Adequacy decisions from the European Commission
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8. Data Security

We implement strict administrative, technical, and physical security measures to protect your data from unauthorized access, alteration, disclosure, or destruction.

These include:

- SSL encryption
- Secure data storage and backups
- Restricted access controls
- Regular security audits

However, no method of electronic transmission or storage is completely secure. MirrorEdgePro cannot guarantee absolute security of your information.

9. Your Rights (Under GDPR)

As a data subject, you have the following rights:

1. **Access** – Request a copy of your personal data.
2. **Rectification** – Request correction of inaccurate data.
3. **Erasure (“Right to be Forgotten”)** – Request deletion of your data, subject to legal retention requirements.
4. **Restriction** – Request temporary suspension of processing.
5. **Portability** – Receive your data in a machine-readable format.
6. **Objection** – Object to processing based on legitimate interests or direct marketing.
7. **Withdraw Consent** – Withdraw previously granted consent at any time.

To exercise any of these rights, please contact us at privacy@mirroredgepro.com.

10. Cookies and Analytics

Our website and Platform may use cookies and tracking technologies to:

- Improve functionality and user experience
- Analyze usage metrics
- Remember user preferences

You can disable cookies in your browser settings; however, some features may not function properly without them.

We may also use third-party analytics tools such as Google Analytics, which may collect anonymized usage data in accordance with their own privacy policies.

11. Children’s Privacy

The MirrorEdgePro Platform is **not intended for individuals under the age of 18**.

We do not knowingly collect data from minors. If you believe a child has provided us with personal information, please contact us immediately for removal.

12. Updates to This Policy

MirrorEdgePro may update this Privacy Policy from time to time.

Any changes will be posted on our website at <https://www.mirroredgepro.com/privacy> with a revised effective date.

Continued use of the Platform after such updates constitutes your acceptance of the revised Policy.

13. Contact and Complaints

If you have questions, requests, or complaints regarding your personal data or this Privacy Policy, please contact:

Data Protection Officer (DPO)

MirrorEdgePro Ltd.

Email: privacy@mirroredgepro.com

If you believe your data protection rights have been violated, you may also file a complaint with the **Office of the Commissioner for Personal Data Protection (Cyprus)**

 Address: Iasonos 1, 1082 Nicosia, Cyprus

 Website: <https://www.dataprotection.gov.cy>

By using the MirrorEdgePro Platform, you acknowledge that you have read and understood this Privacy Policy and consent to the processing of your personal data as described herein.